Welcome to Rewaya Inn Resort

Ultra-All Inclusive Concept

All Inclusive Bracelet	With this bracelet, which you have received upon check-in, you can enjoy the following services free of charge. The bracelet has to be worn the whole stay and to be shown if requested. The all-inclusive program 24 hours, No alcoholic drinks are served between 00.00am - 10.00am. Alcoholic drinks are served for adult only (18+). **All Restaurants and all indoor bars are non-smoking. The official check-in time is 14:00. The check-out time is 12.00 noon.** This bracelet is valid until your departure from the hotel. **Please do not pay cash in our F&B outlets, but upon check-out at the Reception.**	
Restaurants		
Novel Restaurant (Main Restaurant)	Breakfast	07:00 – 10:00
	Lunch	13:00 – 15:00
	Dinner	19:00 – 21:30
	Late dinner	22:30 – 00:00 **(only late arrival and excursions)**
Snack Hub	Late breakfast	10:00 – 12:00
	Lunch & Snacks	13:00 – 17:00
	Late Dinner	22:00 – 07:00
Snack (Sun Set)	Snacks	17:00 – 19:00
Lobby Bar	Tea time	15:00 – 17:00
Basilico Restaurant	À la Carte Italian Restaurant	19:00– 21:30 (once per stay) Prior Reservation
Mahraja Restaurant	À la Carte Indian Restaurant	19:00– 21:30 (once per stay) Prior Reservation
Wasabi Restaurant	À la Carte Asian Restaurant	19:00– 21:30 (once per stay) Prior Reservation
Solmare Restaurant	À la Carte mediteranen Restaurant	19:00– 21:30 (once per stay) Prior Reservation
Barracuda Restaurant	À la Carte Sea food Restaurant	19:00– 21:30 (once per stay) Prior Reservation
Bars		
Lobby Bar	Open for 24 hrs, Soft Drinks Alcoholic Drinks From 10:00 -0:00 Free and from 00:00 – 10:00 are chargeable.	
Moon Pool Bar	Beverages	10:00 – 18:00
Star Pool Bar	Beverages	10:00 – 18:00
Sun Beach Bar	Beverages	10:00 – 18:00
Magic Pool Bar	Beverages	10:00 – 18:00
New Star Pool Bar	Beverages	10:00 – 18:00
Room Service	Room service avalable 24 hrs with Extra charge, please dial Ext # 0 for more information	
Facilities & Services		
Daytime & Evening Entertainment Program	There is a variety of activities and animation shows daily with our Animation Team during day time and evening programs.	
Aqua Park	The opening times are from 10:00 – 13:00 and 15:00 – 18:00 **(the minimum height to use the slides is 120 cm)**	
Children's Facilities	"Kids club" is open daily for children age 6-12 years from 10:00 – 12:00 and 15:00 – 16:00	
Beach Sports	Football playground, Beach Volleyball and Boccia free of charge Paddle tennis extra charge (10$ per hour) with prior reservation, please contact the reception.	
Fitness center	Gym: Open from 10:00 - 17:00 free of charge (age 16+) It is not permitted to use the gym room without sport shoes.	
Health Club & Spa	Open from 10:00 - 19:00 (age 16+). All spa services are chargeable.	
Mini-Bar	Coffee tray available in the room (Kinds of tea and herbs) free of charge The mini-bar is available in the room (kinds of drinks daily refilled) free of charge	
Safe Box	There is a digital safe available in your room free of charge; you will find the instructions next to the safe. Please, be sure to empty the safe box and leave it unlocked upon your departure from the room. The Management of Rewaya Inn Resort takes no responsibility for valuable items left outside the safe box or in an open safe box.	
Laundry	Against extra charge. Please use the price list and the laundry bag in your room. (Payment at the Reception upon check-out). For more information please dial Ext. **#0,** Enjoy 3 complimentary laundry items once per stay.	

Room Cleaning Time	Your room will be cleaned daily between 09:00 – 17:00. If there is any specific time you require the room to be cleaned, please contact the reception on #0. As per our environmental policy, please note, that your towels will only be changed if they are placed on the floor. Kindly note that if your safe box is open, we will not be able to clean the room.
Breakfast & Lunch box	If you require a breakfast or lunch box to take on excursions, please, place your order at the Reception Desk one day advance before 20:00.
Clinic	Opening times from 10:30 - 12:30 and 18:30 - 20:30. In emergency cases please dial Ext. # 0 (24hrs), chargeable.
Wi-Fi	Free WIFI connection at the lobby area. Free in the rooms, please contact reception for the internet cards.
Exchange Service - Payment	The ATM-machine is located at the lobby area. This machine also exchanges currencies.
Policies & Procedures	
Check-Out Time	The checkout time – 12:00 PM. Please, contact the Reception Desk with your preferred time for luggage collection one day before your departure date. You are kindly requested to bring the room key to the reception and pay your bill if you have any extras to pay. If you would like to enjoy our late check-out service, please, contact the Reception Desk one day in advance to confirm the availability - the late checkout option is chargeable. Kindly note, that your room key card will be automatically invalid after 12:00. For more information, please contact the Reception on #0.
Dress Code	It is not permitted to wear beach clothes, flip-flops or sleeveless shirts in the Lobby and Restaurants. Long trousers or tailored shorts are required for dinner. It is not allowed to sunbathe topless.
Room Key Card	As per our environmental policy, please note, that one key card only will be provided per room.
Towel Card	The towel card, you have received upon check-in, entitles you to receive one towel a day from Towel Center between 08:00 and 18:00. You are required to return all towel cards upon check-out to the reception. Please note, that the towels should be returned before 18:00 to the Towel Center to provide clean fresh towels the following day. The Management of Rewaya Inn Resort takes no responsibility for valuable items or towels left on your sunbeds, around the pool, beach, or public areas.
Red Flag	“Kindly contact the towel center to receive the red “don’t disturb flag
Pool & Beach Regulations	It is not allowed to swim in cotton clothes in the pools, as the cotton fibers enter into a chemical reaction with substances that are added to the pools for water purification, as a result of such a chemical reaction, components that are dangerous to human skin are formed. Thus, this prohibition is valid for the health safety of visitors. All the Pools Start from 09:00 till 18:30
Sunbed Reservation	**Please note, that it is not allowed to reserve any sunbed on the swimming pools or on the beach**
Payment Information	By cash or credit cards (Visa / Master Card)
Tenants	The Hotel accepts no liability and will not pay any compensation for accidents and complaints caused by Third Parties, such as hotel tenants (shops, water sport centers, sport activities etc.)
Child Safety	Children are the responsibility of their parents / caretakers and must be accompanied by and be under parental guidance at all times.
Topless	It is forbidden for ladies to stay topless at the beach or pool area.
Extra Information	We do not recommend bringing any food and beverage to the hotel from outside for Health & Safety reasons.
	Any food or beverages consumed by visitors from outside the Resort will be charged to your room.
	In case if you have any outside visitors, the reception must be informed, that the meeting locations in the lobby area.
	For your own safety kindly follow the Hotel rules and instructions.

Thank you for choosing Rewaya Inn Resort for your holiday

Hurghada - Red Sea – Egypt